

Friends of the Mayfield Library **Survey of Library Services**

The Mayfield Library is evaluating the community's library service needs. Even if you do not use the Library, we want to hear from you! Please take a few minutes to answer the questions below. Thank you for your time.

How often do you use the Mayfield Library?

- | | |
|---|--|
| <input type="checkbox"/> At least once a week | <input type="checkbox"/> Once every six months |
| <input type="checkbox"/> Once every two weeks | <input type="checkbox"/> Once a year |
| <input type="checkbox"/> Once a month | <input type="checkbox"/> Never |

If you have not used the Library within the past year, which of the following best describes why:

- | | |
|--|---|
| <input type="checkbox"/> Doesn't have what I need | <input type="checkbox"/> I'm not a reader |
| <input type="checkbox"/> I have no need for library services | <input type="checkbox"/> Lack of time |
| <input type="checkbox"/> I buy the materials I need | <input type="checkbox"/> Library Location |
| <input type="checkbox"/> Hours are inconvenient | <input type="checkbox"/> Other (please specify) _____ |
-

If you don't use the library regularly, why not?

- | | |
|--|--|
| <input type="checkbox"/> Don't need to use it | <input type="checkbox"/> I use a neighboring public library |
| <input type="checkbox"/> The library is too far from my house | <input type="checkbox"/> I buy my own books/magazines |
| <input type="checkbox"/> Don't have any transportation | <input type="checkbox"/> I don't know what the library has to offer me |
| <input type="checkbox"/> Don't know where the library is located | <input type="checkbox"/> Other _____ |
| <input type="checkbox"/> Don't have a library card | |

Did you find what you were looking for on your last visit to the library?

- Yes No Partly

Check all statements below which explain why you did not get what you were looking for

- | | |
|---|---|
| <input type="checkbox"/> Item was checked out | <input type="checkbox"/> All computers were in use |
| <input type="checkbox"/> Library had no material on the subject | <input type="checkbox"/> I don't know how to use computers |
| <input type="checkbox"/> I could not find the material | <input type="checkbox"/> I could not find the item on the shelf |
| <input type="checkbox"/> Staff could not find the material | <input type="checkbox"/> Staff requested materials through ILL |
| <input type="checkbox"/> Library computers were down | <input type="checkbox"/> Other _____ |

Library Website

The Library's homepage is an interactive gateway to the Library and its services. Please answer the following questions about the Library's website.

I have visited the Library's website from my home, school or office Yes No

The layout and design of the website makes it easy to use Yes No

I have looked up information about the library Yes No

From the homepage:

I have searched the library catalog

I have e-mailed a question or request

I have researched programs

I have submitted a program proposal

Are you satisfied with the hours that the Library is open? Yes No

Comment: _____

Which are the most important improvements that should be made at the Library?

More places to sit and read

Longer hours/more days of operation

More places for quiet study

More library services available online

More computers

More programs for children

More meeting room space

More programs for teens

Improved book collection

More programs for adults

Improved audio book collection

Data/power connections for my own computer

Please check all area(s) in which you would like to see the Library's collection improved, expanded or updated

General Nonfiction

Self Help

Magazines/Newspapers

General Fiction

Arts/Culture

Children's materials

History

Mystery

Travel

Science/Technology

Science Fiction

Other (please specify) _____

Health/Medical

Romance

Which of the following Library sponsored, adult programs would you attend?

Book Club

Personal Investment Series

Travel series

Elder care series

Film discussion series

Nature, gardening series

Music, lectures, performances

Other (please specify) _____

Please share any additional comments here.
